

## Windshield Replacement

**If your windshield ever leaks water, we will fix it plus give you \$100. We will perform a leak test to confirm the water is coming from the windshield. If the seal (molding or urethane) appears to have been tampered with in any way then this warranty is voided.**

\$100 guarantee only applies to water leaks and does not apply to air noise, air leaks, wind sounds, etc. Guarantee may be voided by technician if pre-existing conditions such as rust are present. \$100 guarantee does not apply to gasket sets (glass installed without the use of adhesive), semi-trucks, or vehicles more than fifteen (15) years old, as other factors may be involved.

## Windshield Repair

**If we repair a chip in your windshield and you're not happy with it for any reason, we will apply the cost of the chip repair toward a new windshield (for self-pay), or will refund your insurance company for the repair and replace the windshield instead (at no cost to you with approved insurance).**

Windshield repairs usually improve the appearance of a chip, but results vary greatly depending on the age and size of the damage. While further cracking of a windshield during a repair is extremely rare, it can happen. 20/20 Auto Glass will not be held responsible for any costs incurred due to further breakage. In case of further breakage during the repair process, 20/20 Auto Glass will not submit a claim for the repair or charge a cash fee for self-pay customers.

## Used Glass

**We do not recommend the installation of used glass in your vehicle.**

In the event we have agreed to install used glass, this guarantee in its entirety will be null and void.

## Motors and Regulators

**We do not warranty motors or regulators, even when we replace the glass associated with them.**

Issues with these items should be addressed by a body shop or dealership.

## General

**Our Unbelievable Guarantee includes mobile service to your location and OEM quality glass when available. It is a national, lifetime warranty that includes parts and labor and covers our workmanship on any air leaks, water leaks and molding retention issues. It also includes our 120 day stress crack warranty.** Our guarantee exceeds the requirements of your insurance company's third party agreements, and is tied directly to you. We use certified installers and factory approved adhesives, and install according to the strictest standards in the industry (AGRSS).

We also clean around the outside of your windshield and vacuum up broken glass. In the case of shattered glass, it is impossible to remove all the glass shards. Many times small pieces of glass will continue to show up for months to come, and we are not responsible for any damage that may occur as a result. If the interior of your vehicle does not look the same or cleaner when we leave, we'll get it washed, waxed and vacuumed free of charge. Claims about the cleanliness of your interior must be reported within 24 hours of job completion. Some vehicles are extraordinarily dirty and we do not guarantee that we will clean the interior, simply that it will look better than when we started due to the vacuuming.

No part of this guarantee can be transferred to any party other than the original customer.